

Richard Crookes Constructions Pty Limited has established itself over three decades as a leading construction company by providing quality products and services at a competitive price which consistently meet the needs and expectations of customers in relation to design and construction performance.

We also commit to comply with our client's contractual requirements, along with relevant legislation, standards and regulations.

The company maintains a quality management system certified against ISO 9001. The Quality Management System applies to all areas of the business and will be implemented by all employees as it applies to their role in the organisation.

The quality objectives of the company are to:

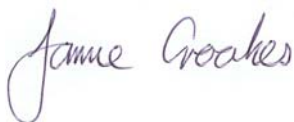
- Meet the expectations of our internal and external customers.
- Continually improve the quality of our products and services to reduce the occurrence of nonconformity at all levels of the business and stages of a project.
- Develop the skills of our people to meet the needs of a changing environment.

The Quality Management System will be implemented and maintained to control our processes for administration, finance, human resources, design, construction, maintenance, occupational health & safety and environmental management, along with the management of subcontractors and suppliers.

These processes are described in the company procedures, practice notes and project management plans. We also endeavour to involve our subcontractors in quality management to improve their systems.

The effectiveness of the quality management system and progress with achieving the company's objectives will be reviewed during management meetings, project reviews and following the results of internal and external audits.

This Policy will be reviewed every two years.



Jamie Crookes
Managing Director

26th February 2010

